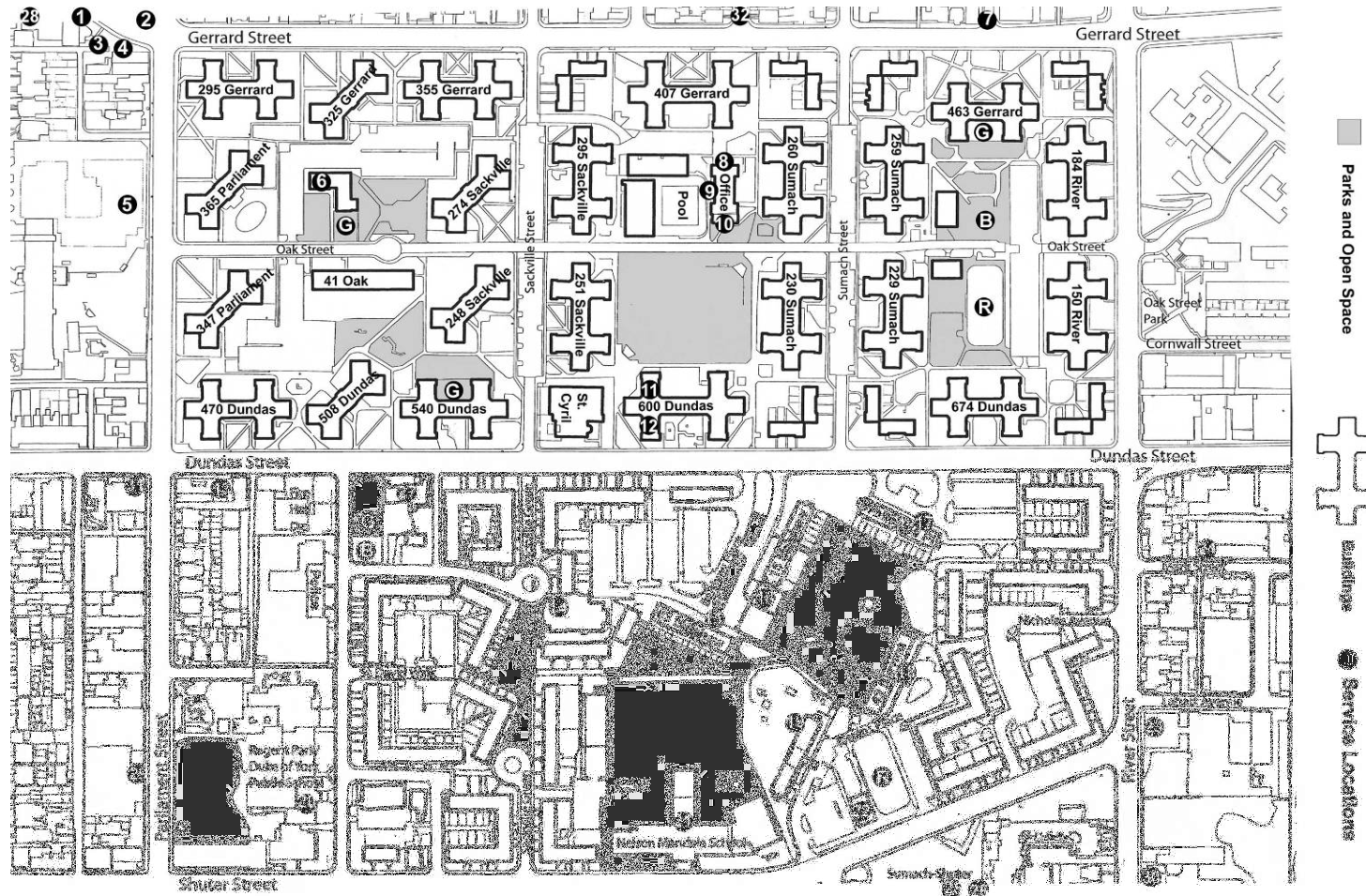


**Map 5: Agency Locations in Regent Park**



1 East End Literacy	10 Revitalization Office	19 Blevins Child Care	28 Central Neighbourhood House (345 Ontario St)
2 Yonge Street Mission	11 Regent Park Focus	20 Duke of York School	29 Umar Bin Khattab Mosque
3 Neighbourhood Information Post	12 Dundas Child Care	21 Nelson Mandela Park School	30 Jessie's Centre
4 Parliament St Library	13 Community Health Centre	22 Club House (Rec Centre Facility)	31 Council Fire
5 Lord Dufferin School	14 Regent Park Community Centre	23 Salvation Army	32 Sprucecourt School
6 Christian Resource Centre	15 Sole Support Moms/Food Bank	24 Dixon Hall Labour Link	G Community Garden (4)
7 Gerrard K Club (Spruce St)	16 Parents for Better Beginnings	25 St Paul's School (Sackville St)	B Basketball Court (2)
8 Dixon Hall Learning Centre	17 SEAS Centre	26 Dixon Hall (Sumach St)	R Skating Rink (2)
9 North Regent Park Rec Centre	18 Dixon Hall SEED Program	27 St Bartholomew's Day Care	

## 5.2. Agencies Serving Regent Park

Services provided in Regent Park are identified on **Map 5** on the preceding page. Agencies each define their programs in unique ways, thus no overarching definitions of service types are offered, though specific programs are described where appropriate.

### Multi-Service Agencies

There are seven multi-services agencies operating in Regent Park. They provide a wide range of services, across age groups, cultural groups and areas of interest. There are two culturally specific multi-service agencies. The agencies have a wealth of experience serving Regent Park residents. The oldest agency has been operating since 1904 and the youngest for the last seven years. To avoid repetition, details of the services provided by multi-service agencies have been stated under each service specific subject heading, noting that the service is provided by a multi-service agency.

#### **Yonge Street Mission** (location 2 on Map 5)

The Yonge Street Mission is a multi-service agency which has been operating in Regent Park for 35 years. They provide education and recreation services to 3,000 clients at three sites, from pre-schoolers to seniors. Approximately 50 percent of their clients are Regent Park residents, and 98 percent of their clients come from low-income households. Approximately 60 percent of their clients speak one of 15 languages as their first language. Yonge Street Mission has a budget of over \$1 million. They are funded through all levels of government and their primary source of funding is through donations.

#### **Toronto Christian Resource Centre** (location 6 on Map 5)

The Toronto Christian Resource Centre is a multi-service agency that has been in Regent Park for 22 years and is located on Oak St. They provide services to 440 clients, and approximately one third of their clients are from the Regent Park community. Ninety-nine percent of their clients are low-income and 80 percent are unemployed. Their clients' first languages are English, Spanish, Tamil, Mandarin, Ethiopian and Cambodian, and they provide service in English. Their primary source of funding is through the City of Toronto, followed by charitable funders, and their total budget is under \$1 million.

#### **Dixon Hall** (locations 8, 18, 24, 26 on Map 5)

Dixon Hall has been operating in the Regent Park area since 1929. They provide a range of services to over 1,900 clients annually, and 80 percent of their client base comes directly from Regent Park. Over 95 percent of their client base is low-income and more than half are unemployed. There are over 20 first languages spoken by Dixon Hall clients, and they provide services in English, Mandarin, Cantonese, Spanish and occasionally French. Their budget is over \$1 million and they are funded by all levels of government, primarily the City of Toronto, and to a lesser extent through charitable funders and donations.

#### **South East Asian Service Centre** (location 17 on Map 5)

South East Asian Service Centre (SEAS) is a multi-service agency which has been operating for almost 20 years and which provides services to 2,500 clients annually. Seventy percent of their clients are Regent Park residents and over 80 percent of their clients are either low-income or homeless. Their clients' first languages are Chinese, Vietnamese and a variety of South Asian dialects, and their staff provide services in Chinese, Vietnamese and English. The organization

has a total budget of over \$1 million. They receive funding from all levels of government, but their primary funding sources are the Federal Government and charitable donations.

### **The Salvation Army** (location 23 on Map 5)

The Salvation Army has been operating in the Regent Park area since 1904, and is currently located on River St. They provide a range of service and pastoral counselling to 300 clients per year of which approximately 58 percent are from Regent Park. They provide adult education services to 70 clients per year. More than two thirds of their clients are either from low-income families or homeless. The first languages of their clients include Mandarin, Spanish, Hakka, Russian, French, and Tamil and they provide services in English, French, Spanish, Russian, and Tamil.

The Salvation Army budget is \$150,000 annually raised through charitable funders and donations.

### **Regent Park Community Health Centre** (location 13 on Map 5)

Regent Park Community Health Centre has operated in Regent Park since 1973 and is now located on Dundas Street East, with a satellite office on Belshaw Street. The Health Centre provides a mix of health services (primary health care, nutrition, foot care, health promotion, and dental), social work, community development, settlement, homeless outreach, early childhood development and parenting programming, and Pathways to Education which provides a range of supports to high school students. Over 10,000 clients are served annually through individual, group and community develop activities and supports. Over 95% of these clients are residents of the Regent Park/Moss Park community or are homeless.

Over 50 percent of Regent Park Community Health Centre clients, approximately 6,000, are provided with a variety of settlement services. The Pathways to Education Program provides services to over 600 high school students and their parents and is described in greater detail below. Regent Park Community Health Centre also provides high-risk youth services and services to some homeless young adults. The Parents for Better Beginnings Program provides services to 1,500 children and 900 parents annually and is described in greater detail below. Regent Park Community Health Centre provides ESL classes, diabetic education and other health promotion education to adults in a variety of languages every year. Last year, 21 groups and 18 community initiatives provided opportunities for over 2,000 people. The majority of the work done in these venues is adult education.

The Health Centre provides service in English, French, Cantonese, Mandarin, Spanish, Somali, Swahili, Vietnamese, Bengali, Tamil, Patois, Polish, Romanian, Arabic, Urdu/Hindi, Punjabi, Tagalog, and Farsi. When it embarks on new hiring processes, it prioritizes cultural/linguistic skill sets that are reflective of newcomer communities.

The Regent Park Community Health Centre's budget is over \$8 million (including Parents For Better Beginnings and Pathways to Education) and they are funded through the provincial government and with donations. They are currently seeking to expand but funding has not yet been secured.

### **Central Neighbourhood House** (location 28 on Map 5)

Central Neighbourhood House is a multi-service agency that has been operating in Regent Park for 93 years. They provide social and recreational programs for 9,000 clients at two sites, from pre-schoolers to seniors. Located halfway between Regent Park and St. James Town,

approximately 50 percent of their clients are Regent Park residents, and 80 percent of their clients come from low-income households. Their clients speak a wide variety of languages. Central Neighbourhood House has a budget of over \$1 million and are funded through all levels of government.

Central Neighbourhood House holds community-based programs and also delivers provincially funded programs as a senior care service provider.

Children and youth services at Central Neighbourhood House include tutoring, day camps, recreational drop-in for youth, and an arts program. There is also a Connections program for special needs children that serves families from Regent Park

The Central Neighbourhood House Daycare is licensed to provide care ranging in age from newborn to five years. There is also an emergency care program which is used by Regent Park families.

The home support section at Central Neighbourhood House provides in-home, social and voluntary services to older adults, adults with disabilities, and people with acute and chronic illnesses living in the Toronto East community. The program areas include Home Help/Homemaking, Volunteer Program, and a Stroke Recovery Club

Central Neighbourhood House Community Support programs include: Adult Drop-in, Voice Mail, Community Economic Development and Employment Services, Women's Programs.

### **Umar Bin Khattab Mosque** (location 29 on Map 5)

The Umar Bin Khattab Mosque has been operating in Regent Park for seven years. They provide education, recreation, social and settlement services, and religious services to 800 member, 60 percent of whom come from Regent Park. The majority of their clients – 700 of the 800 households are low income and for 750 of them, English is not their first language. Their clients speak over 11 different languages and the mosque uses volunteers to provide interpretation in all languages.

Their budget is under \$100,000 which is made up of donations, and a small number of user fees.

## **Health Services**

### **Regent Park Community Health Centre** (location 13 on Map 5)

The Regent Park Community Health Centre is a multi-service agency, which provides healthy services to Regent Park.

### **Sherbourne Health Centre** (not on map)

The Sherbourne Health Centre began providing primary health care in Regent Park area in 2003. Their mandate is to provide primary care to residents in the central core of the downtown (including Regent Park), to homeless and under-housed people, and to members of the Lesbian, Gay, Transgender, Transsexual communities. They have 1,764 registered clients, and serve many other clients who are not registered in other services. While precise numbers are not currently available, they estimate that less than half their clients are from Regent Park. Approximately one third of their clients are homeless or in unstable housing. A significant

number of clients are unemployed, underemployed or on income replacement. The first languages of their clients are: English, Chinese, Tamil, Tagalog, Punjab, and Urdu. They deliver services in four of those languages and access translation services for others.

Sherbourne Health Centre's budget is over \$1 million and they receive funding from all levels of government as well as donations. Their primary funder is the Provincial Government. Their building is still under construction and they will be expanding services when renovations are complete.

## **Home Care**

### **Central Neighbourhood House** (location 28 on Map 5)

Central Neighbourhood House provides home support services for a catchment area bounded by Bloor Street, River Street, the Waterfront and Bathurst Street. They provide subsidized service in a more restricted area that includes Regent Park. Their service is stretched to capacity due to funding issues but they do provide service to all who apply and are assessed as meeting the criteria. They estimate that at least 20 percent of their clients are from Regent Park.

## **Social Services**

A broad range of health and social service agencies have clients in Regent Park, including child protection services, mental health supports, home care and others that have not been included here. The agencies discussed below either receive the majority of their clients from Regent Park or are in some other way significant service providers for the community.

### **Neighbourhood Information Post** (location 3 on Map 5)

Neighbourhood Information Post is located at the Parliament Street Library and provides information and referral services. Neighbourhood Information Post staff provide case management and advocacy services for clients. Neighbourhood Information Post also administers the Rent Bank and Energy Fund to assist area residents who cannot pay their bills and have exhausted all other means of support.

### **Toronto Christian Resource Centre** (location 6 on Map 5)

The Toronto Christian Resource Centre is a multi-service agency that provides social services to 250 clients, more than half their client group. Their clients are 99 percent from low income families and 80 percent of them are unemployed.

### **Dixon Hall** (locations 8, 18, 24 and 26 on Map 5)

Dixon Hall is a multi-service agency which provides social services to over 500 seniors, adults and youth. All of their programs are filled and they heavily over-subscribed in their social service programs for adults, which currently serve over 300 people.

### **Regent Park Community Health Centre** (location 13 on Map 5)

Regent Park Community Health Centre provides social services to over 600 clients annually. Their clients' base is all low-income and 99 percent of them come from Regent Park.

### **South East Asian Services Centre** (location 17 on Map 5)

SEAS Centre is a multi-service agency which provides social services to 2,500 clients annually. Their client base is almost exclusively clients whose first language is not English, and 80 percent of their clients come from low income households.

### **St. Bartholomew's Church** (location 27 on Map 5)

St. Bartholomew's provides social services to 250 clients, 90 percent of whom come directly from Regent Park. Their food-bank serves 100 people and their children's breakfast program serves 150 children.

### **Umar Bin Khattab Mosque** (location 29 on Map 5)

The Umar Bin Khattab Mosque provides social services to approximately 20 adults annually.

### **Council Fire** (location 31 on Map 5)

Council Fire provides a wide range of services mainly to Aboriginal people. Overall people from Regent Park make up a small part of their client base, but their food bank, which operates twice a month, and baby supplies programs are quite heavily used by people from Regent Park and are open to all.

## **Recreation Agencies and Services**

### **Yonge Street Mission** (location 2 on Map 5)

The Yonge Street Mission is a multi-service agency which provides recreation services for all ages. They serve 760 clients at their three locations. They have indoor play stations, playgrounds and a gymnasium as well as multi-purpose rooms.

### **Toronto Christian Resource Centre** (location 6 on Map 5)

The Toronto Christian Resource Centre is a multi-service agency which provides recreation services to 87 clients of all ages, primarily adults and children.

### **Dixon Hall** (locations 8, 18, 24 and 26 on Map 5)

Dixon Hall is a multi-service agency which provides recreation programs to approximately 500 clients and has a waiting list for their child and youth programs. They provide these programs through City of Toronto, Toronto Community Housing and Regent Park Community Centre playgrounds, playing fields and pools.

### **Regent Park Recreation Centre** (locations 9, 14 and 22 on Map 5)

The Regent Park Recreation Centre has locations on Sackville Green and on Gerrard Street. Both locations are operated by the City of Toronto Parks and Recreation Department and have been in Regent Park for 22 years.

The Regent Park Recreation Centre has a total of 5,000 clients, 70 percent of whom come from Regent Park. Ninety five percent or 4,750 of their clients come from low-income families. The first languages of their clients are English, French, Spanish, Chinese, Vietnamese, Somali, Tamil, Arabic and Hindi. They provide services in English.

They provide access to two skating rinks, a baseball diamond, two gyms, 10 wading pools, one outdoor swimming pool, a playing field, as well as indoor play stations, multi-purpose rooms and offices. There is no indoor swimming pool in Regent Park.

The Regent Park Recreation Centre reports that they serve very few seniors but have programs for every other age group.

The Regent Park Recreation Centre's operating funding is stable and secure. However, capital funding for facility maintenance and improvements is less stable. One of the wading pools was closed last year because repairs to the pool were not done.

### **South East Asian Services Centre** (location 17 on Map 5)

South East Asian Services Centre is a multi-service agency which provides recreation services to 350 seniors and adults annually.

### **The Salvation Army** (location 23 on Map 5)

The Salvation Army is a multi-service agency which provides recreation services for 125 children, youth and adults. They have one indoor play space and make use of other Regent Park facilities, namely indoor play spaces and a gym at the Kiwanis Club, and a Parks and Recreation playing field.

### **Umar Bin Khattab Mosque** (location 29 on Map 5)

The Umar Bin Khattab Mosque provided recreation programs to 12 adults and children this past year, despite the fact that they have no recreation or outdoor space of their own.

### **Cabbagetown Community Arts** (not on map)

Cabbagetown Community Arts are located on Parliament St. and has been operating in Regent Park for 25 years. They provide martial arts, music and art lessons for children, youth and adults. They serve 321 clients weekly and approximately 30 percent of their clients are Regent Park residents, the rest coming from other parts of the East Downtown. Their clients speak Chinese, Tamil and Tagalog and their services are delivered in English. They are funded through the City of Toronto and through user fees and donations. Their annual budget is under \$500,000.

### **John Innes Community Centre** (not on map)

John Innes Community Centre is on Sherbourne Street between Shuter Street and Queen Street and is less than 600 meters from the closest part of Regent Park. Like the Regent Park Recreation and Community Centres, all of the programs at John Innes are free because it is located in a high needs area. Approximately 20-30 percent of John Innes Community Centre users live in Regent Park.

Many of the children and youth using John Innes come from Regent Park because the facility or program they use is not offered at the Regent Park Community Centre. According to the Supervisor, David Hains, the center operates at 70 to 80 percent capacity, and that if there was additional money for programming, space would not normally be a limiting factor. In situations where space in the center has been an issue for a particular program e.g. summer day camp, the center has found additional space nearby. The center has a policy of adding extra sessions if a particular program is oversubscribed.

The facilities include an indoor swimming pool (the closest one to Regent Park), a gymnasium, running track, weight room, games room, woodshop, craft room, childcare room for people attending programs, and a youth lounge.

The John Innes Community Centre provides an After 4 program for elementary children from Nelson Mandela Park Public School, and Regent Park/Duke of York. A safe walk program in which the children are picked up at the school and walked back to Regent Park supplements the program. It is estimated that about 50 percent of the children in this program come from Regent Park.

John Innes also has a youth worker who does outreach into Regent Park schools and the residential community to attract youth into programs at the centre. Approximately 60 percent of the youth who attend youth programs at John Innes are from Regent Park. Youth programs include an indoor skateboard program with ramps in the gym, a hip-hop dance studio, and activities such as baseball, basketball and the like.

It does not seem that many adults from Regent Park use the centre and its facilities, though precise numbers are unattainable because the centre does not systemically record user addresses.

## **Youth Services**

There are four agencies that provide the vast majority of services to youth in Regent Park, though many agencies provide services to youth along with their other programs.

### **Yonge Street Mission** (location 2 on Map 5)

Yonge Street Mission is a multi-service agency which provides recreation and education services to 120 youth annually, and has an active waiting list for these programs.

### **Gerrard Kiwanis Boys and Girls Club** (location 7 on Map 5)

The Gerrard Kiwanis Boys and Girls Club has operated in Regent Park since 1936 and is located on Spruce Street. They serve 574 clients annually in recreational and educational programs. Ninety percent of clients come directly from Regent Park.

Over one third of youth using their services come from low-income households, and close to half do not speak English as a first language. Clients speak up to thirteen languages as a first language, and translation is provided in four: Chinese, Tamil, Hindi and Arabic.

The Gerrard Kiwanis Boys and Girls Club has multi-purpose rooms, one computer lab and one gym.

They have a budget between \$500,000 and \$1 million which comes from all levels of government, donations, user fees and primarily charitable funders. There are waiting lists for many programs, and increased membership may lead to a shift away from their open door policy to service delivery methods such as sign up, rotations, etc.

### **Dixon Hall** (locations 8, 18, 25 and 26 on Map 5)

Dixon Hall is a multi-service agency which provides recreation, education and social programs to 456 youth.

### **Regent Park Focus Community Coalition against Substance Abuse** (location 11 on Map 5)

Regent Park Focus has operated in Regent Park for 14 years and is located on Dundas St. They serve 242 youth and 35 adult women annually and connect with many others through a wide variety of partnerships. Almost all their clients come from low-income households and 75 percent are Regent Park residents. Almost two thirds of their clients do not speak English as a first language, and speak up to fifteen different languages. Services are provided in English.

Regent Park Focus provides multi-media programming opportunities in photography, video and radio. Regent Park Focus uses media and the arts as a tool for empowerment and harm reduction, producing material that is used widely in Toronto aimed at drug use and violence prevention. Regent Park Focus has been identified as a leading program in substance abuse reduction and violence prevention.

### **Regent Park Community Health Centre** (location 13 on Map 5)

The Regent Park Community Health Centre is a multi-service agency, which provides youth services to youth in Regent Park, primarily the Pathways to Education Program described below.

### **The Pathways to Education Program™** (location 13 on Map 5)

The Pathways to Education Program has been a major initiative of the Regent Park Community Health Centre and is now a model for such youth development programming across Toronto and Ontario. The Pathways to Education Program serves (as of September, 2004) over 600 youth, over 95 percent of high school students in the community, who attend more than 30 high schools across the city.

Pathways supports are delivered through a partnership between the TDSB, TCDSB, York University and the University of Toronto, other Regent Park agencies, and more than 200 volunteers.

The program provides four integrated supports: academic – through tutoring four nights each week; social support – through both group and career mentoring; staff support – through student parent support workers who bridge the relationship between home and school for students and parents; and financial support in the form of TTC tickets and post secondary bursaries. Services are provided in English, French, Somali, Vietnamese, Bengali, Tamil, Cantonese and Mandarin. With a budget of over \$2.5 million, the program is funded almost exclusively by the private sector.

The absence of available space in the community has made it necessary for the program to locate in rental space north of Gerrard on Parliament Street, though 95 percent of program participants live in Regent Park.

## **Child and Family Support Services**

### **Parents for Better Beginnings** (location 16 on Map 5)

Parents for Better Beginnings, a program of the Regent Park Community Health Centre, has provided services since 1991. Their services include family home visiting, a family resource drop-in, a perinatal program, preschool readiness, special needs programming, speech

pathology supports, therapeutic and educational parenting groups, social work, community development, high risk youth work and advocacy for 1600 children and 1,000 families per year. Services are provided in English, Spanish, Somali, Swahili, Tamil, French, Arabic, Cantonese, Mandarin, Tagalog and Patois.

Parents for Better Beginnings is part of the largest longitudinal study in North America that is following health and developmental outcomes of children in Regent Park and other communities, which is projected to continue to 2015.

Parents for Better Beginnings has this year pioneered a developmental assessment team including both a developmental pediatrician and psychologist, as well as securing new resources to address the complex needs of these children and their families. Parents for Better Beginnings partners with the Hincks/Dellcrest centre in working with children with behavioural problems and with the psychiatry department at the Centre for Addiction and Mental Health.

### Family Resource Centres and Parenting Centres

There are seven drop-in family resource programs that serve families in Regent Park. The focus of the family resource centres is on the whole family. Parenting centres are located in each of the local public schools and are more oriented to school readiness for the child than the family resource programs.

**Table 13: Family Resource & Parenting Programs Serving Regent Park**

Map 5 #	Family Resource Programs	Address
25	St. Paul's Family Resource Program, St Paul's School	80 Sackville St
31	Family Nurturing & Prenatal Centre, Council Fire	439 Dundas St E
28	Gerrard Resource Centre, Central Neighbourhood House	349 Ontario St
20	Jessie's Centre for Teenagers	205 Parliament St
	Moss Park Parent Resources	285 Shuter St
2	Parent Child Drop In, Yonge Street Mission	270 Gerrard St E
14	Regent Park Recreation Centre South, Dixon Hall	203 Sackville Grn
	<b>Parenting Programs</b>	<b>Address</b>
5	Lord Dufferin Public School	350 Parliament St
21	Nelson Mandela Park Public School	440 Shuter St
20	Regent Park/Duke of York Public School	20 Regent St
32	Sprucecourt Public School	70 Spruce St

### Central Neighbourhood House Toy Library (location 28 on Map 5)

Central Neighbourhood House also operates a Toy Library that is well used by Regent Park families.

### Earlscourt Child and Family Centre (not on map)

Earlscourt provides therapeutic interventions for children with behavioural problems in Regent Park.

## **Services to Seniors**

### **Yonge Street Mission** (location 2 on Map 5)

Yonge Street Mission is a multi-service agency that provides health, recreation and education services to almost 500 seniors annually. Their client base is 98 percent members of low-income families; 60 percent of them do not speak English as a first language; and Regent Park residents make up 50 percent of their clients.

### **Dixon Hall** (locations 8, 18, 24 and 26 on Map 5)

Dixon Hall is a multi-service agency that provides recreation, education and social programs to 263 seniors, including day programs, home support services, friendly visiting, and Mandarin language outreach.

### **South East Asian Services Centre** (location 17 on Map 5)

South East Asian Services Centre is a multi-service agency that provides recreation services to 350 seniors annually. Seventy percent of their clients come from Regent Park.

### **Central Neighbourhood House** (location 28 on Map 5)

Central Neighbourhood House is a multi-service agency that current provides Home Support Services to about 250 seniors. They are briefly below their 500-client capacity during the reactivation of the services following a recent labour dispute. CNH also offers a stroke recovery club for seniors.

### **Mid-Town Community Services** (not on map)

This agency does serve Regent Park residents for such things as Meals-on Wheels, transportation services and an adult day program. However, Regent Park residents make up a small percentage of their caseload.

### **Toronto Community Care Access Centre** (not on map)

The Toronto Community Care Access Centre coordinates the delivery of health services throughout the former City of Toronto. They have 40-50 clients in the Regent Park area. They provide nursing care through four agencies and therapeutic services through another two agencies. They also provide personal support services through five different agencies.

Challenges currently faced by the Toronto Community Care Access Centre and their providers include: the deterioration of buildings, confusing layout and poorly designed washrooms and narrow doorways.

### **Woodgreen Community Services** (not on map)

Woodgreen Community Services, whose catchment area for most services does not include Regent Park, provides some services to seniors in Regent Park.

## **Immigration and Settlement Services**

### **Regent Park Community Health Centre** (location 6 on Map 5)

The Regent Park Community Health Centre is a multi-service agency, which provides immigration and settlement services to people in Regent Park. Over 50 percent of RPCHC clients, approximately 6,000, are provided with a variety of settlement services.

### **Dixon Hall** (locations 8, 18, 24 and 26 on Map 5)

Dixon Hall is a multi-service agency, which provided settlement services to 18 adults this past year. Over one quarter of their clients are newcomers to Canada in the last five years.

### **South East Asian Services Centre** (location 17 on Map 5)

South East Asian Services Centre is a multi-service agency, which provides settlement services 1,800 adults and seniors. Half of their clients are newcomers to Canada.

### **Umar Bin Khattab Mosque** (location 29 on Map 5)

The Mosque provides settlement services to 150 adults annually. Almost 75 percent of their clients are recent immigrants.

## **Adult Education**

Seven agencies provide adult education programs in the Regent Park area.

### **Toronto East End Literacy** (location 1 on Map 5)

Toronto East End Literacy has been in operation for 22 years and operates at full capacity out of one site on Gerrard Street. They provide education services to 161 clients annually, the majority of whom are adults and 90 percent of whom are Regent Park residents. Their clients are primarily low-income or unemployed, and approximately 15 percent are homeless. There are approximately nine languages spoken as first languages by their staff. Their budget is under \$500,000 and is funded through the Provincial Government.

### **Yonge Street Mission** (location 2 on Map 5)

The Yonge Street Mission is a multi-service agency, which provides adult education to approximately 200 adults.

### **Toronto Christian Resource Centre** (location 6 on Map 5)

The Toronto Christian Resource Centre is a multi-service agency which provides adult education services to over 60 adults per year out of a total client base of 440.

### **Dixon Hall** (locations 8, 18, 24 and 26 on Map 5)

Dixon Hall is a multi-service agency which provides adult education to 650 clients.

**Regent Park Recreation Centre** (locations 9, 14 and 22 on Map 5)

Regent Park Community and Recreation Centre, which is described in greater detail in the Recreation section below, provides some adult education programs. Seventy percent of their clients are Regent Park residents.

**Regent Park Community Health Centre** (location 13 on Map 5)

The Regent Park Community Health Centre is a multi-service agency, which provides adult education to people in Regent Park.

**South East Asian Service Centre** (location 17 on Map 5)

The South East Asian Service Centre is a multi-service agency which provides adult education services to 250 clients.

**The Salvation Army** (location 23 on Map 5)

The Salvation Army is a multi-service agency which provides adult education services to 70 clients per year.

**Employment Services****Dixon Hall** (locations 8, 18, 24 and 26 on Map 5)

Dixon Hall provides three employment related programs and two community economic development programs for entrepreneurs.

LabourLink finds casual or temporary work opportunities and matches homeless or marginally housed workers to employers. Career Steps provides employment counselling, job readiness training and other supports to women in the M5A postal code area, which includes Regent Park. The Mill Centre provides a nine-month woodworking program for people who are homeless or at risk of homelessness.

The SEED Centre provides a range of entrepreneurial supports to people interested in developing their own micro-business. Dixon Hall also coordinates the Calico Market, a twice monthly sales venue in St. Lawrence Market for small entrepreneurs.

**Miziwe Biik Employment Services** (not on map)

Miziwe Biik is an employment service for aboriginal people only. It is located on Gerrard Street between Sherbourne and Jarvis. The staff believe that a reasonably high proportion of their clients live in Regent Park but do not have hard information to confirm this.

**Parachute Community Employment Centre** (not on map)

This employment centre located at Queen and Parliament Streets delivers the Ontario Works program over a large area including Regent Park. Their emphasis is on getting people into employment, or training programs. Although Regent Park residents do not make up a large proportion of their clients, Parachute does send out flyers within Regent Park to try and encourage people to come in and get assistance.